

Position Available - Float Facilitator

Coastal Float is seeking a casual customer service representative to discover mastery of Floatation Therapy and Sensory Deprivation. You will assist in the day to day operations of our Boutique style Float Centre, including routine Customer Care and Centre Management tasks such as;

- Checking clients in, greeting and managing customers for therapeutic massage, floatation therapy and infrared sauna sessions.
- Answering phones
- Booking and rescheduling appointments
- Cleaning - extremely Important to LOVE this task!
- Managing water chemistry - testing and dosing
- Tidying and restocking rooms between floats
- Handling tasks for our entire health centre as the need arises
- Must be adaptable and calm, as you will be working with a clientele from diverse backgrounds who expect a premium level of service and presence.
- Cash handling/payments & Petty Cash
- Laundry Duties, washing and folding
- Creating Social Media Stories and posts as need be - monitor direct messages for bookings and enquiries.
- Monitor Email Bookings and Enquiries

The position will also include excellent conversation with customers and our staff of float guides about the fascinating world of consciousness, meditation, zero gravity, health and wellness, neuroscience, and all things relating to sensory deprivation.

Coastal Float is a very relaxing environment; this is key, as our entire business is based on relaxation and health. We create a brief refuge from our clients' daily stresses. We are therefore seeking an individual who, while being efficient and productive, exudes relaxation and health. It's a unique mix!

Schedule

Our business hours are from 10am- 7:30pm Tuesday - Saturday

Sundays 11:30am - 7:30pm

Qualifications

No specific work or academic qualification is required, though exceptional customer service is a must. We are looking for people who are reliable and professional, friendly, articulate, easy going, and most of all ... relaxed. You should also have a hunger for learning about floating, mindfulness and healing. Some level of exercise is required.

Compensation & Benefits

Hourly rate is based on Retail 1 Award. Lastly, employment at Coastal Float offers free access to our facilities, including float tanks and our infrared sauna, which itself has a value of hundreds of dollars per month. We ask that you use the facilities once per week as part of your employment outside of your working hours.

We offer a relaxed, compassionate, non-judgmental, emotionally intelligent and mutually-supportive working environment.

How To Apply

Please email your resume to: craig@coastalfloat.com.au

We are interested in personality as much as qualification, so please be sure to include a personal message that explains why you think you're a good fit for this position.

Thanks! We look forward to hearing from you! www.coastalfloat.com.au